

CARINE CHANG SHI QIAN

UX / UI Designer

Kuala Lumpur, Malaysia.

Inquisitive mind in the fields of technology and innovation. Touched hands on a horizon of business and fintech, social issues in ageing and other disabilities, digital technologies, health and sports. These experiences have enabled me to explore boundless solutions through a creative lens. Strong passion for fulfilling client and users' needs as well as providing practical and innovative solutions.

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EDUCATION

2017 - 2019

Northumbria University

(BA) Interaction Design (Hons): 1st Class Honours

Recognition:

'Best Undergraduate Student in Communication Design'

(*graphics, interaction and advertising design courses)

2016 - 2017

Taylor's University

(BA) Interactive Multimedia Design (Hons)

Recognition:

Top scorer in Sonic Design

2015

Taylor's College

Canadian Pre-University: MERIT

(Ontario Secondary School Diploma)

Recognition:

Top Achiever Scholarship

TECHNICAL SKILLS

UX Research

Information Architecture

Wireframing & Sitemapping

Prototyping

User Testing

Animation

HTML & CSS

SOFTWARE SKILLS

Adobe Creative Cloud

Sketch

Invision

Proto.io

Marvel

Zeplin

Principle

Ableton Live, etc.

LANGUAGES

English, Chinese, Malay

INDUSTRY EXPERIENCES

Nov 2019 - Present | UX / UI Designer

Boost E-Wallet, Axiata Digital Malaysia

Worked very closely with product owners, developers and other stakeholders while developing in-app features. Developed negotiation and communication skills to ensure the app is human-centred while still brings value to the company.

Oct 2019 - Jan 2020 | Designer, Facilitator

ProtoPolicyAsia Project

Worked with relevant government agencies, ministries and institutional experts to address and solve social issues in ageing and disabilities for a 3-months Malaysian national policy-making project. Led a design-thinking workshop during the design clinic and contributed thoughts and design solutions using the theory of speculative design.

Jan 2019 - Mar 2019 | UX / UI Designer

Freeman Hospital, United Kingdom

Worked collaboratively within a team for an information design solution for heart & lung transplant patients. Created concepts and prototypes to improve the information and communication experience for all clinical stakeholders including clinical staffs and patients.

Sept 2019 - Jan 2019 | UX / UI Designer, Business Analyst

Newcastle NE1 Business Improvement District

Worked on a collaborative live project to produce a creative design solution for the site's regeneration and rebranding, considering ways to bring back its heritage and economic fortunes. Invited by the project manager to further present our proposal to the bigger NE1 team. The project was featured in news by Business Leader, Northumbria University's website and exhibited in an Art Gallery in Newcastle, UK.

Apr 2018 - May 2018 | UX / UI Designer

Hedgehog Lab 1-Month Placement

Worked on a project to develop an app while being strongly exposed to the work processes of the UI/UX field. Worked consistently within established timelines while having a weekly presentation to the CDO and client.



SKILLS & INVOLVEMENT

Feb 2020 | Passion in Design and Education

Design Thinking Workshop Facilitator

Facilitated an innovative-themed workshop for students from Aarhus Katedralskole, Denmark. Guided the students through a series of design-thinking thought processes to build an idea and brand, including user journey and essential UX researches. Made sure students are comfortable mentally and socially by going through fun and interactive activities.

Jan 2019 | Flexibility and Adaptability

ASTRO Business Case Competition

Solved real business challenges and produced a proposal in a simulated real-world context with unexpected changes within a constrained time frame. Directed the team while video shooting the proposal with limited resources and space given. Selected as the most outstanding director at the end of the business pitch.

Sept 2018 - May 2019 | Communication and Collaboration

Malaysian Society (Sports Director)

Hosted a sports tournament in collaboration with one of the UK's top sports centres. Awarded as 'Best Society Collaboration' and society was nominated to National Society Awards Night. Worked very closely with the committee to ensure that the society's events run smoothly followed by a post mortem to gather and work on constructive feedback.

Jan 2014 - Dec 2014 | Leadership & Time Management

High School Wind Orchestra (President, Conductor)

Led a concert committee in managing logistics, sponsorships and finance alongside being a conductor in several performances. Juggled several leadership roles in co-curricular clubs and societies while prepping for a major examination.



OTHER INTERESTS

Music

Pianist since young and self-taught clarinetist since 2010. An active member of a community orchestra (2011-2017). Joined a local band during my studies in Newcastle, UK (2018-2019). Currently plays for Selangor Philharmonic Wind Orchestra (SPWO) and Selangor Philharmonic Wind Orchestra (SPYO).

Community Services

Organised a campaign to raise the public's awareness for the Down Syndrome community. Created online contents and fundraised up to RM2,000 for the National Down Syndrome Society, U.S. in 2-weeks.

Sports

Vice-president of Volleyball Club and female representative of cross country events in high school. Currently an active ultimate frisbee player in one of Malaysia's open team, participated in weekend trainings and tournaments.